

# VEGAS *Family* CHIROPRACTIC

UPDATE – June 11, 2020

## Changes are on the horizon!

As Summer inches closer, we are modifying some of our current COVID19 policies. Please read below for the changes:

- **Travel Restriction:** We will no longer require patients to wait the recommended 14 days after traveling outside of the local area. However, we do encourage you to be mindful and cautious with seeking treatment immediately following travel. Please monitor your symptoms and if you travel to a high-density COVID area, please take extra caution and wait a few days before being seen.
- **CDC Screening:** We will continue to screen all individuals who enter the office (including staff) on a daily basis. This screening is designed to monitor COVID-19 symptoms and possible exposure risks. We understand that this may be a tedious process, however it is important that you answer all questions honestly. We understand that some of you likely know the questions by now, but a staff member is required to ask you the full question and receive a verbal answer in response prior to allowing you to enter the office. This process is quick and painless and allows us to provide an extra layer of protection for our vulnerable patients, and to ensure the safety of our staff members.
- **Masks:** As we continue to loosen some restrictions, we encourage all patients to wear a mask or face covering in the office. You will be allowed the opportunity to remove or lower your mask during treatment (adjusting, massage, etc.). If a majority of individuals comply with mask recommendations over the coming weeks, we may be able to continue to loosen restrictions as deemed safe.
- **Guests/Visitors:** We will continue to limit the number of individuals in the office by not allowing patients to bring guests/visitors along for appointments at this time. The only exception is a parent or guardian may accompany a minor child for the duration of their appointment.
- **Appointment Times:** We cannot stress the importance of promptness during this chaotic time. In order to minimize the number of individuals in the office and ensure minimal wait times, we ask that you arrive no more than 5 minutes early for your scheduled appointment time. Additionally, if you arrive more than 5 minutes late, you will be asked to reschedule. We work hard to maintain an appropriate schedule and stay on time, and late arrivals create unnecessary inconvenience on other patients. We do understand that sometimes life happens and delays are unavoidable, so please call the office if you believe you may be late. Our staff will assess the schedule and determine if your appointment can still be accommodated or if rescheduling is necessary.
- **Scheduling:** We hope to have our online scheduling system back up and running in the coming weeks. For the time being, we continue to require all appointments be scheduled via phone. Remember, you can still visit our website and request an appointment. Appointments are required at this time and walk-ins cannot be accommodated with current procedures.

Once again, we appreciate your patience and understanding as we continue to navigate this chaotic time. A large majority of our patient base includes high risk individuals (infants, pregnant women, immuno-compromised individuals, and patients over age 65) and we are committed to providing a safe environment for them, and all patients. If you have any questions or concerns regarding the current procedures or the steps we are taking to maintain a safe environment, please feel free to reach out via email ([info@vegasfamilychiropractic.com](mailto:info@vegasfamilychiropractic.com)) or call the office at 702-209-2722.